

From:	[REDACTED]
To:	"Paula Barnshaw" <Paula.Barnshaw@surreyheath.gov.uk>
Date:	9/4/2021 9:41:51 AM
Subject:	RE: Hackney Carriage Fare Tariff Consultation

Hello Paula.

I am attaching copy of your excel worksheet with an additional column showing my thoughts on fare scale. It is mostly rounding because we don't need fares to finish in odd pence or 5 pence. With this in mind I suggest the extras for luggage, passengers and bookings remain as they are at present being 20p and £1. The night rate needs a bit of massaging as in my opinion it should be plus 50% of day rate as evidenced by the distance unit going from 20p to 30p units. You will also see that I have left waiting unit charge the same except for Christmas new years eve where I am suggesting it should be 50p.

Having said all that you can of course change the unit for waiting and reduce the period allowed for 20p to give an increment equivalent to 23p, 35p, 23p for day night and Sunday charges.

I think that covers all my thoughts/suggestions on the matter

Ian Lewis Badge 283

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**From:** Paula Barnshaw [mailto:Paula.Barnshaw@surreyheath.gov.uk]  
**Sent:** 16 August 2021 16:29  
**To:** Licensing Team <Licensing@surreyheath.gov.uk>  
**Cc:** Helen Lolley <Helen.Lolley@surreyheath.gov.uk>; Cllr Rodney Bates <rodney.bates@surreyheath.gov.uk>; Cllr Dan Adams <Dan.Adams@surreyheath.gov.uk>  
**Subject:** Hackney Carriage Fare Tariff Consultation

Good afternoon,

Following a number of written and verbal requests from members of the Hackney Carriage trade we are currently looking to review and update the Hackney Carriage fares. A chart showing the current fares is attached.

These fares have been in place since 2012 and we are seeking your views on our proposals to increase these in line with CPI (Consumer Price Index). We are using CPI as this reflects the increase in the cost of living. The attached table shows the proposed fares which have been increased by CPI applicable for each year between 2012 and 2021.

We have calculated these fares by adding the CPI percentage increase for 2012/13 to the original figures and then adding the 2013/14 percentage increase to the new calculated sum. We have added the percentage CPI increase for each year after that bringing them up to date.

We would welcome your views on the increased fares and also the method we are using to uplift the fares. We believe using CPI is the simplest way of calculating what you may charge, it is easy to understand, thereby ensuring that the process is transparent, particularly for members of the travelling public. Hopefully it will cover the costs of running and maintaining a taxi, providing sufficient incentive to you for the service you provide.

This is the first stage in revising the fares as we are required to follow a statutory process which is set out in the Local Government (Miscellaneous Provisions) Act 1976. Once we have agreed the proposed increases we are required to publish the new fare chart in a local newspaper, advising that any objections must be made within 14 days. Further steps will apply if we receive any objections to our proposed fare chart. We will update you on this if necessary at the end of the consultation period.

Where there are no objections we would arrange for the new fare chart to come into operation – arranging for your taxi meters to be updated with the new fares. I hope to organise this to incorporate the calendar update due to the bank holiday change in 2022 due to the Queen's Platinum Jubilee.

We would be interested to hear your views on these proposals. Comments may be emailed to [licensing@surreyheath.gov.uk](mailto:licensing@surreyheath.gov.uk) by the 16<sup>th</sup> September.

We are also planning to hold a zoom meeting for members of the trade on 1<sup>st</sup> September at 2pm – this would offer you an opportunity to discuss this with the licensing team and seek clarity. Invites to this meeting will follow

shortly.

It would help if you could indicate whether you support the proposed increase in fares – as we are keen to ensure that we address the needs of the majority of the trade. We appreciate that as a result of the pandemic the trade may have suffered and would like to emphasise that these fares are a maximum that can be charged, you may charge less if circumstances require you to.

I look forward to receiving your comments which will, I can assure you be carefully considered.

Kind regards,

Paula Barnshaw

Senior Licensing Officer

Surrey Heath Borough Council, Surrey Heath House, Knoll Road, Camberley, Surrey, GU15 3HD

01276 707100

[www.surreyheath.gov.uk](http://www.surreyheath.gov.uk)

[Licensing@surreyheath.gov.uk](mailto:Licensing@surreyheath.gov.uk)

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<b>Annex C: Current Fares and Proposed fares with CPI uplift.</b>							
<b>Current Taxi - Hackney Carriage Fares</b>		<b>Proposed Fares:With Year on Year uplift</b>		<b>Driver</b>			
	<b>SHBC</b>		<b>SHBC CPI Uplift</b>	<b>Modified</b>			
<b>Last Reviewed</b>	<b>2012</b>						
<b>Day Rate</b>							
First Mile	4.00		<b>4.66</b>		4.70		
Second Mile	2.30		<b>2.68</b>		2.70		
Thereafter	2.30		<b>2.68</b>		2.70		
Waiting	0.20		<b>0.23</b>		0.20		
<b>Night Rate</b>				Should be day +50%			
First Mile	5.40		<b>6.29</b>		7.00		
Second Mile	3.30		<b>3.85</b>		4.00		
Thereafter	3.30		<b>3.85</b>		4.00		
Waiting	0.30		<b>0.35</b>		0.30		
<b>Sunday</b>				Should be day +20%			
First Mile	4.80		<b>5.60</b>		5.60		
Second Mile	2.75		<b>3.21</b>		3.20		
Thereafter	2.75		<b>3.21</b>		3.20		
Waiting	0.20		<b>0.23</b>		0.20		
<b>Xmas and NYear</b>							
	Additional 100% of day rate						
First Mile	8.00		<b>9.33</b>		9.40		
Second Mile	4.60		<b>5.36</b>		5.40		
Thereafter	4.60		<b>5.36</b>		5.40		
Waiting	0.40		<b>0.47</b>		0.50		
Excess Luggage	0.20		<b>0.23</b>		0.20		
Excess People	0.20		<b>0.23</b>		0.20		
Animals							
Hirings	1.00		<b>1.17</b>		1.00		
Fouling							

From: [REDACTED]

To: "Paula Barnshaw" <Paula.Barnshaw@surreyheath.gov.uk>

Date: 8/17/2021 10:42:35 AM

Subject: Re: Hackney Carriage Fare Tariff Consultation

Hi,

Thank you for giving us this opportunity to voice our views.

A fare increase is overdue and how you have worked it out seems fair, however how will the paying public react to it when they see a sudden increase of 15 to 17% in one leap?

May I suggest that a combination of:

1. A 3-part increase over 18 months may be accepted without a hoo-hah, 5%, 5%, 6% then do it yearly after that.
2. Or a combination of above but still starting the meter at £3.60 then increasing the mileage rate so that meter ticks over faster to reflect the price increase.

I am attaching an example in the spreadsheet.

Kind regards,

Tony Mannan  
Hart Cars

On Mon, 16 Aug 2021 at 16:30, Paula Barnshaw <Paula.Barnshaw@surreyheath.gov.uk> wrote:

Good afternoon,

Following a number of written and verbal requests from members of the Hackney Carriage trade we are currently looking to review and update the Hackney Carriage fares. A chart showing the current fares is attached.

These fares have been in place since 2012 and we are seeking your views on our proposals to increase these in line with CPI (Consumer Price Index). We are using CPI as this reflects the increase in the cost of living. The attached table shows the proposed fares which have been increased by CPI applicable for each year between 2012 and 2021.

We have calculated these fares by adding the CPI percentage increase for 2012/13 to the original figures and then adding the 2013/14 percentage increase to the new calculated sum. We have added the percentage CPI increase for each year after that bringing them up to date.

We would welcome your views on the increased fares and also the method we are using to uplift the fares. We believe using CPI is the simplest way of calculating what you may charge, it is easy to understand, thereby ensuring that the process is transparent, particularly for members of the travelling public. Hopefully it will cover the costs of running and maintaining a taxi, providing sufficient incentive to you for the service you provide.

This is the first stage in revising the fares as we are required to follow a statutory process which is set out in the Local Government (Miscellaneous Provisions) Act 1976. Once we have agreed the proposed increases we are required to publish the new fare chart in a local newspaper, advising that any objections must be made within 14 days. Further steps will apply if we receive any objections to our proposed fare chart. We will update

you on this if necessary at the end of the consultation period.

Where there are no objections we would arrange for the new fare chart to come into operation – arranging for your taxi meters to be updated with the new fares. I hope to organise this to incorporate the calendar update due to the bank holiday change in 2022 due to the Queen's Platinum Jubilee.

We would be interested to hear your views on these proposals. Comments may be emailed to [licensing@surreyheath.gov.uk](mailto:licensing@surreyheath.gov.uk) by the 16<sup>th</sup> September.

We are also planning to hold a zoom meeting for members of the trade on 1<sup>st</sup> September at 2pm – this would offer you an opportunity to discuss this with the licensing team and seek clarity. Invites to this meeting will follow shortly.

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I look forward to receiving your comments which will, I can assure you be carefully considered.

Kind regards,

Paula Barnshaw

Senior Licensing Officer

Surrey Heath Borough Council, Surrey Heath House, Knoll Road, Camberley, Surrey, GU15 3HD

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**Annex C: Current Fares and Proposed fares with CPI uplift.**

<u>Current Taxi - Hackney Carriage Fares</u>		<u>Proposed Fares:With Year on Year uplift</u>	Increase in one go	Three step increase			Two step increase		
<b>Last Reviewed</b>	<b>SHBC</b>	<b>SHBC CPI Uplift</b>							
	<b>2012</b>			Sep-21	Apr-22	Sep-22	Sep-21	Apr-22	
<b>Day Rate</b>									
First Mile	4.00	<b>4.66</b>	117%	4.20	4.41	4.67	4.32	4.67	
Second Mile	2.30	<b>2.68</b>	117%	2.42	2.54	2.69	2.484	2.68	
Thereafter	2.30	<b>2.68</b>	117%	2.42	2.54	2.69	2.484	2.68	
Waiting	0.20	<b>0.23</b>	115%	0.21	0.22	0.23	0.216	0.23	
<b>Night Rate</b>									
First Mile	5.40	<b>6.29</b>	116%	5.67	5.95	6.31	5.832	6.30	
Second Mile	3.30	<b>3.85</b>	117%	3.47	3.64	3.86	3.564	3.85	
Thereafter	3.30	<b>3.85</b>	117%	3.47	3.64	3.86	3.564	3.85	
Waiting	0.30	<b>0.35</b>	117%	0.32	0.33	0.35	0.324	0.35	
<b>Sunday</b>									
First Mile	4.80	<b>5.60</b>	117%	5.04	5.29	5.61	5.184	5.60	
Second Mile	2.75	<b>3.21</b>	117%	2.89	3.03	3.21	2.97	3.21	
Thereafter	2.75	<b>3.21</b>	117%	2.89	3.03	3.21	2.97	3.21	
Waiting	0.20	<b>0.23</b>	115%	0.21	0.22	0.23	0.216	0.23	
<b>Xmas and NYear</b>									
	Additional 100% of day rate								
First Mile	8.00	<b>9.33</b>	117%	8.40	8.82	9.35	8.64	9.33	
Second Mile	4.60	<b>5.36</b>	117%	4.83	5.07	5.38	4.968	5.37	
Thereafter	4.60	<b>5.36</b>	117%	4.83	5.07	5.38	4.968	5.37	
Waiting	0.40	<b>0.47</b>	118%	0.42	0.44	0.47	0.432	0.47	
Excess Luggage	0.20	<b>0.23</b>	115%	0.21	0.22	0.23	0.216	0.23	
Excess People	0.20	<b>0.23</b>	115%	0.21	0.22	0.23	0.216	0.23	
Animals									
Hirings	1.00	<b>1.17</b>	117%	1.05	1.10	1.17	1.08	1.17	
Fouling									

Recommend meter still shows current starting figure, but turns over faster to reflect the increase in fare

From: **Licensing Team** <Licensing@surreyheath.gov.uk>  
To: **Paula Barnshaw** <Paula.Barnshaw@surreyheath.gov.uk>  
Subject: FW: Hi Paula, I have been a Surrey heath Hackney carriage driver for 27 years . I have seen a massive decline in passenger numbers due to the low cost of uber. I believe a fare increase would be a more of a financial disadvantage than we all ready have.  
Date: 17.08.2021 06:06:42 (+02:00)

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**From** [REDACTED]  
**Sent:** 16 August 2021 17:26  
**To:** Licensing Team <Licensing@surreyheath.gov.uk>  
**Subject:** Hi Paula, I have been a Surrey heath Hackney carriage driver for 27 years . I have seen a massive decline in passenger numbers due to the low cost of uber. I believe a fare increase would be a more of a financial disadvantage than we all ready have. I...

Many thanks  
Michael gratton

Sent from Samsung Mobile on O2

From: **Licensing Team** <Licensing@surreyheath.gov.uk>  
To: **Paula Barnshaw** <Paula.Barnshaw@surreyheath.gov.uk>  
Subject: FW: Proposed Taxi Fares 2021  
Date: 17.08.2021 06:06:31 (+02:00)

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**From:** [REDACTED]  
**Sent:** 16 August 2021 21:12  
**To:** Licensing Team <Licensing@surreyheath.gov.uk>  
**Subject:** Proposed Taxi Fares 2021

Dear Ms Barnshaw,

I welcome the review of Taxi Fares for Surreyheath, Applying the CPI to the 2012 fares is a good method, but as its been 9 years I feel that this is a "shock" increase to apply all at once, thus I suggest to lower and smooth the increase to resemble the following

Day Rate	First Mile	4.40
	Second Mile and thereafter	2.60
Night Rate	First Mile	5.80
	Second Mile and thereafter	3.60
Sunday Rate	First Mile	5.10
	Second Mile and thereafter	3.10
Waiting	40 seconds	0.24 at all times of Day, Night and Sunday?

Thanks and Regards

Dimitrios Ouzounoglou  
Sent from [Mail](#) for Window